

Electrical Safety Notice



1. Turn electricity off at the switchboard before checking the plug. An electrician is recommended.



2. Remove the cover in order to check the screws.



3. If these screws are attached then there is a risk of shock. The screws need to be removed.

MasterPlug Power Point with USB hubs

Sold at Mitre 10 from February to October 2017
with silver or white decorative cover plates

Defect: If the fixing screws were not removed from their storage position (as per instructions) and the power point was installed then parts of the outlet may become live (stainless steel cover plates and fixing screws).

Hazard: If parts of the outlet are live, they will pose an electric shock hazard.

What to do: If you have installed a MasterPlug USB power point, and, you are unsure as to whether the screws were removed (as per instructions). It could be unsafe.

To check your power point and fixing screws:

Switch the power OFF at your switchboard before removing the cover plate.
If in doubt, contact a registered electrician.

If the fixing screws are still in their storage position (see images):

They need to be removed before the power is turned back on.

If the fixing screws are not in their storage position:

The power point is safe and you may reattach the cover plate and turn the power back on at the switchboard.